

May 26th, 2020



Dear Patients,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will ask some screening questions when making appointment confirmation calls.
- You'll be asked to complete a "Wellness Form" online prior to coming in for your appointment. This is to ensure we can honor your appointment.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and throughout the office for you to use as needed.
- You may see that our waiting room will no longer offer magazines since those items are difficult to clean and disinfect.
- We have implemented a curbside waiting room. This means you will have to wait in your car when you arrive for your appointment. Please call or text the office so that we know you have arrived and we will call you in when the doctor is ready to see you.
- Upon entering the office, your temperature will be taken with a no contact forehead thermometer.
- We ask that you come alone to your dental appointment. If anyone is accompanying you, please have them wait in the car. Only minors and persons with disabilities may be accompanied to an appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call or text our office at (973)742-2610

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Bastidas and Team